

Woodlands Dental November 2020 LOCKDOWN

OPEN AS NORMAL

Following yesterday's news of another national lockdown, our thoughts are with you all.

Our standard operational procedures have been in operation since early April and have ensured the safety of staff and patients throughout the first wave, when we were caring for patients as an Urgent Dental Care centre; and I am very confident our rigorous approach will continue to provide all forms of routine dental care in a safe environment during this challenging "second wave" of COVID 19.

We will REMAIN OPEN to continue to look after you and provide our great care to you in a safe and appropriate way. We are also very happy to welcome new private patients.

Unlike the last lockdown, it has been recognised that dental practices have carefully and successfully navigated the challenges that Coronavirus presents. It is vital that dental health is maintained and that oral disease, including oral cancer screening, is managed early, so long as it is safe. With this in mind, it is advised that you continue to attend your appointments. With decades of experience in cross infection control we are already experts in this field, however,

We have made additional large investments to keep our patients safe:

- Deep cleans between patients with specialist cleaning materials according to HTM-0105 guidance
- Fallow period after aerosol generating procedures (AGPs) in line with SDCEP guidance
- Our staff will be wearing PPE as per government guidance
- Air ventilation systems and air purifiers in operation.
- Certified High Volume Aspiration (by McKillop Dental)

Your next experience with the practice may be a little different but these measures are designed with your health and wellbeing in mind:

- Complete the Medical & Dental Questionnaire on our homepage
- Please arrive at the time of your appointment to limit the number of people in the waiting area
- Sanitise your hands in the porch before entering
- Please enter wearing a face covering
- We will take your temperature as you enter
- The toilet facilities are closed so please use your own beforehand
- Please maintain social distancing at all times
- Any belongings (coats, bags, hats etc.) brought in will have to be left in the waiting area (bear in mind reception can be unattended, so leaving

is at your own risk) Small items like keys, phones & cards can be taken into surgery.

- We are not accepting cash payments, only cards. Please use contactless payments if possible

We ask our patients to keep us updated regarding

1. Contact with anyone who has tested positive
2. Yourself or anyone in your household with Coronavirus symptoms such as a high temperature, new continuous dry cough, loss of or change in taste or smell.

In the meantime, keep washing your hands, continue to wear a face covering, maintain social distancing, and keep safe and well, as we send you our very best wishes for great dental and general health.

Please contact us if you have any concerns.

01253 731800

Matthew

Matthew Holyoak BDS, Dip Rest Dent (FGDP), MSc Rest Dent (U of Leeds), FIADFE, FBARD

Principal: Woodlands Dental

Windsor House, 80 Woodlands Road, Ansdell, Lytham St Annes, FY8 1DA

Tel: 01253731800

Mobile 07971799481



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